INTRODUCTION
The V-2000 is an Integrated Single Zone Paging Control Unit for use with any electronic key or PABX. The control unit provides external power (12 Valcom power units) for powering Valcom One-Way Amplified Speakers.

These instructions contain the specifications and information necessary to install, operate, and maintain the Integrated Single Zone Paging Control Unit.

"WARNING: To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture."

"WARNING: Shock Hazard - Do Not Open."

"AVIS: Risque de Choc Electrique ne pas Ouvrir."

"PELIGRO: Corriente Electrica - No Abra."

SPECIFICATIONS
Purpose
• Provides telephone system access to a single zone of one-way paging.

Applications
• Electronic Key Systems
• PABXs
• 1A2 Key Systems (400 type line card required)
• Stand Alone Systems

Refer to Figure 1 for a block diagram of a typical installation.

Features
• Electronic key system line key access
• PABX loop start trunk port access
• Page port access
• Switchable battery feed for loop start operation
• RJ11 for Tip and Ring connections
• Power on LED
• Drives up to 150 Valcom one-way amplified speaker assemblies (audio)
• Background music input
• Voice operated switch to mute music during page
• Screw terminals provided for all connections
• UL Listed
• Supplies 12 Valcom power units for powering Valcom one-way amplified speakers
• May be used with 25 or 70 volt amplifiers
• AC powered
• AC input fused at .5 amp

Capacity
• The V-2000 is a one zone single talkpath unit.
• Each V-2000 will drive up to 150 Valcom One-Way amplified speaker assemblies (audio) and provides 12 Valcom power units for powering the speaker amplifier assemblies. (The V-2000 can also be used to access 25 or 75 volt conventional amplifiers)
**Dimensions/Weight**
- 7.75"H x 5.8"W x 2.6"D
  (19.69cm H x 14.73cm W x 6.6cm D)
- 2.6 lbs. (1.18 kg)

**Nominal Power Requirements**
- Voltage: 115 Vac
- Current: .35 Amp

**Environment**
- Temperature: 0 to 40 Degrees C
- Humidity: 0-85% non-precipitating

**Nominal Specifications**
- Input Impedance: 600 Ohms
- Input Level: -10dBm nominal
- Music Source Input Impedance: 8 to 600 Ohms
- Voice Switch Sensitivity: -21dBm
- Music Input Level: -10dBm nominal
- Output Impedance: 8 Ohms
- Output Level: -10dBm nominal
- DC Output: -24 Vdc at 600 mA

**SYSTEM DESIGN**

**General**
The Valcom V-2000 Integrated Single Zone Page Control Unit provides access to paging from a standard PABX loop start trunk port, an Electronic Key System C. O. line button, or a 1A2 Key System C. O. line button (a 400 type line card is required). In most cases access is also possible from a PABX or Electronic Key System page port.

**Electronic Key or PABX Access**
When using the V-2000 with an electronic key system or PABX the following equipment will be needed:

1) 1 - V-2000 Integrated Single Zone Page Control Unit
2) 1 - C. O. Line Circuit (Electronic key system) or 1 Loop Start Trunk Circuit (PABX)
3) Valcom One-Way Amplified Speaker Assemblies (quantity and style determined by specific installation).

Operation: Press the appropriate line key (electronic key system) or dial the appropriate trunk access code (PABX). You will immediately be connected to the paging speakers. Make announcement. The V-2000 will automatically disconnect when you hang up.

**Page Port Access**
When accessing the V-2000 from a page port the following equipment will be required:

1) 1 - V-2000 Integrated Single Zone Page Control Unit
2) Telephone system page card (if required for external page outputs)
3) Valcom One-Way Amplified Speaker Assemblies (quantity and style determined by specific installation).

Operation: Follow the telephone manufacturers directions on how to access external paging. You will immediately be connected to the paging speakers. Make announcement. The V-2000 will automatically disconnect when you hang up.

**Background Music**
Background music may be connected to the V-2000 when using any of the above configurations. The background music will cut off automatically when the party making the page is speaking.
**INSTALLATION**

*Precautionary Designations*

![CAUTION: RISK OF ELECTRIC SHOCK DO NOT OPEN](image)

- **CAUTION**: To reduce the risk of electric shock, do not remove cover. No user-serviceable parts inside. Refer servicing to qualified service personnel.

- This symbol indicates that dangerous voltage constituting a risk of electric shock is present within this unit.

- This symbol indicates that there are important operating and maintenance instructions in the literature accompanying this unit.

**Mounting**

The V-2000 was designed for wall or table mounting. The intended mounting orientation will render the text on the enclosure lid legible when the unit is viewed. When wall mounting this unit, secure it to wall studs or a suitable brace. (A plywood backboard 2” square and at least 1/2” thick attached to wall studs would be considered a suitable brace). Make certain the unit is not mounted near heat sources or strong magnetic fields. Ascertain control and terminal strip accessibility.

Four #10 x 3/4” cross-tip round head wood screws are included for mounting. Fasten the top two screws at the appropriate location on the mounting surface (approximately 3.65” apart and parallel to the floor), allowing the screwheads to protrude 1/8” to 1/4”. Place the chassis of the unit onto the screwheads at the mounting slots. Position the two remaining screws and fasten through the remaining mounting slots. Complete the mounting by tightening all screws.

**Power Connections**

The V-2000 is provided with a three conductor line cord. After all required connections have been made, plug the cordset into appropriate AC wall outlet.

**Volume Adjustments**

Located on the front cover of the V-2000 are the screwdriver adjustable volume controls for regulating the page and background music level. Each volume control is set by turning it clockwise to increase the volume and counterclockwise to decrease the volume.

- a. **Page Level**: During initial system set up, it is recommended that the individual speaker volume controls on the amplified speaker assemblies be adjusted to 1/2 volume first. Then, adjust the volume control on the V-2000 to the desired page level.

- b. **Background music level**: Adjust this control to give the desired background music level on the paging speakers.

**Wiring Instructions**

(For Electronic Key System Line Button Access or PABX Loop Start Trunk Access)

NOTE: The telephone system referred to in the following instructions is the customer premise equipment such as an electronic key system or a PABX. **The V-2000 CANNOT be connected directly to a public telephone network (a central office line).**

If a modular cord is used for Tip and Ring connections start at step ONE. For screw terminal connections start at step TWO. (See Figure 2).

- 1. Connect one end of a modular telephone cord to the V-2000 RJ11 and the other end to a vacant C. O. line position or vacant loop start trunk on the customer premise equipment. Go to step 4.

- 2. Connect Tip of the vacant key system line position or PABX loop start trunk to the Tip screw terminal of the V-2000.

- 3. Connect Ring of the vacant key system line position or PABX loop start trunk to the Ring screw terminal of the V-2000.

- 4. Connect Tip of the one-way amplified speakers to one of the screw terminals marked Signal Out on the V-2000.

- 5. Connect Ring of the one-way amplified speakers to the remaining Signal Out screw terminal on the V-2000.

- 6. Connect the –24 Vdc terminal or lead of the one-way amplified speakers to the –24 Vdc screw terminal of the V-2000.

- 7. Connect the GND terminal or lead of the one-way amplified speakers to the GND screw terminal of the V-2000.

NOTE: The Valcom V-2000 provides external power of 12 power units (600 mA of –24 Vdc) to operate Valcom one-way amplified speakers. Additional power supplies are required for a quantity of speakers using power over the 12 power units. When using additional power supplies, make certain:
1) The -24 Vdc outputs are not connected to each other;

2) Each one-way amplified speaker is connected to only one power source.

8. Set battery feed slide switch to the "ON" position on the V-2000.

9. Plug in the power cord.

**Wiring Instructions**
(For connection to a Telephone System Page Port)
(See Figure 3)

1. Connect one side of the page port audio output of the telephone system to the Tip screw terminal of the V-2000.

2. Connect the other side of the page port audio output to the Ring screw terminal of the V-2000.

3. Connect Tip of the one-way amplified speakers to one of the screw terminals on the V-2000 marked Signal Out.


6. Connect the GND terminal or lead of the one-way amplified speakers to the GND screw terminal of the V-2000.

NOTE: The Valcom V-2000 provides external power of 12 power units (600mA of -24 Vdc) to operate Valcom one-way amplified speakers. Additional power supplies are required for a quantity of speakers using power over the 12 power units. When using additional power supplies, make certain:

1) The -24 Vdc outputs are not connected; 2) Each one-way amplified speaker is connected to only one power source.

7. Set the battery feed slide switch to the "OFF" position on the V-2000.

8. Plug in the power cord.

**Optional Connections**
Music Connections - Connect the output of a low level music source to the screw terminals marked Music on the input terminal strip on the V-2000. Adjust the music volume control on the V-2000 to the appropriate level.

**OPERATION**
*General*
When the V-2000 is connected to a C. O. line position or a loop start trunk port, a Tip and Ring battery feed is provided when the battery feed switch is in the "ON" position. The voice switching circuit is turned on when the person making the page begins to speak. Background music, if connected, will be turned off and the persons voice will be present on the output. The voice switching circuit remains on as long as the person is speaking. When the page is completed or the person stops speaking for more than 3 seconds, the paging circuit is turned off and background music is restored to the output. Note: When the V-2000 is connected to a telephone system page port, the battery feed switch should be in the "OFF" position. The operation of the unit is the same.

**TECHNICAL ASSISTANCE**
*General*
When trouble is reported, verify that power is being supplied to the unit and there are no broken connections. Check voltages for proper polarity to the one-way amplified speakers.

Table 1 identifies symptoms of some possible problems with solutions. If a spare unit is available, continue to troubleshoot by substituting the spare unit for the suspected defective unit. Assistance in troubleshooting is available from the factory. When calling, you should have a VOM, several clip leads and a telephone test set available and be calling from the job site. Call (540) 427-3900 and ask for Technical Support, or call (540) 427-6000 for Valcom 24-hour Automated Support or visit our website at http://www.valcom.com.

The V-2000 is not field repairable. Valcom, Inc. maintains service facilities in Roanoke, VA. Should repairs be necessary, attach a tag to the unit clearly stating your company name, address, phone number, contact person and the nature of the problem. Send the unit to:

Valcom, Inc.
Repair and Return Dept.
5614 Hollins Road
Roanoke, VA 24019-5056
### TABLE 1
**TROUBLESHOOTING CHART**

<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>PROBABLE CAUSE AND SOLUTION</th>
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| 1. No output to speakers. | a. Check for the presence of audio on the page output of the V-2000 during a page using a test set. Refer to connection information.  
                          | b. Check AC line fuse on V-2000.                                                             |
| 2. No music output.      | a. Using a test set, check for music on the music input terminals.                           |

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**VALCOM LIMITED WARRANTY**

Valcom, Inc. warrants its products to be free from defects in materials and workmanship under conditions of normal use and service for a period of one year from the date of shipment. The obligation under this warranty shall be limited to the replacement, repair or refund of any such defective device within the warranty period, provided that:

1. inspection by Valcom, Inc. indicates the validity of the claim,  
2. the defect is not the result of damage, misuse, or negligence after the original shipment,  
3. the product has not been altered in any way or repaired by others and that factory sealed units are unopened (A service charge plus parts and labor will be applied to units defaced or physically damaged),  
4. freight charges for the return of products to Valcom are prepaid,  
5. all units ‘out of warranty’ are subject to a service charge. The service charge will cover minor repairs (Major repairs will be subject to additional charges for parts and labor).

This warranty is in lieu of and excludes all other warranties, expressed or implied, and in no event shall Valcom, Inc. be liable for any anticipated profits, consequential damages, loss of time or other losses incurred by the buyer in connection with the purchase, operation, or use of the product.

This warranty specifically excludes damage incurred in shipment. In the event a product is received in damaged condition, the carrier should be notified immediately. Claims for such damage should be filed with the carrier involved in accordance with the F.O.B. point.

<table>
<thead>
<tr>
<th>Headquarters:</th>
<th>In Canada</th>
</tr>
</thead>
<tbody>
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<td>CMX Corporation</td>
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