

## VIP-821 NETWORKED TRUNK PORT



### INTRODUCTION

The VIP-821 Networked Trunk Port allows most loop start terminal devices to be connected to a managed IP-based LAN/WAN.

### SPECIFICATIONS

#### Access Methods

- PBX, FXS Port

#### Features

- RJ-45 for network connection
- 1 RJ-11 FX0
- 1 RJ-11 telephone failover connection
- Front panel activity LED
- Network activity LEDs
- 2.5mm jack for DC
- 802.3af compliant

#### Dimensions/Weight

- 1.38 H x 6.13" W x 5.25" D  
(3.50cm H x 15.6cm W x 13.33cm D)
- Weight: 1.25 lbs. (0.57 kg)

#### Nominal Specifications

Input Impedance: 600 Ohms  
Input Level: -10dBm  
Output Impedance: 600 Ohms  
Output Level: - 10dBm nominal

#### Nominal Power Requirements

##### Via rear panel barrel connector:

Voltage: 24VDC  
Current: 325mA

##### Via 802.3af PoE Ethernet Switch:

802.3af: Class 3

#### Environment

Temperature: 0 to +40° C  
Humidity: 0 to 85% non-precipitating

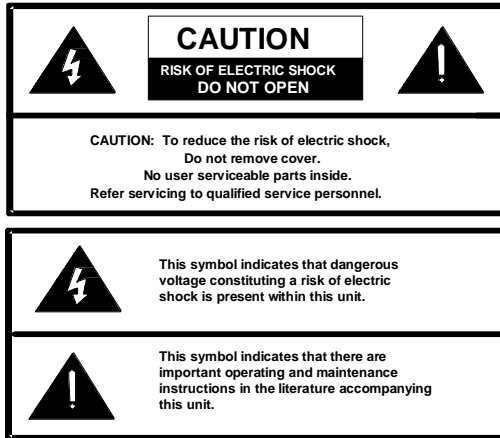
#### Packing List

| Qty | Item              |
|-----|-------------------|
| 1   | VIP-821           |
| 1   | VIP Setup CD      |
| 1   | VSP Document      |
| 2   | Mounting Brackets |
| 4   | Rubber Pads       |
| 6   | Wood Screws       |
| 1   | RJ-45 Patch Cable |

### INSTALLATION

**NOTE:** The telephone system referred to in this manual is the customer premise equipment such as an electronic key system, a PBX or a dedicated single line telephone sets. The VIP-821 is not intended for direct or indirect connection to the public telephone network. When used with a customer premise telephone system such as a key system or PBX system, these units are interfaced to the FXS or single line station port, which is a fully protected interface device. Also, the host system must be configured to disallow central office trunk conferencing in order to prevent indirect connection to the public network.

## Precautionary Designations



## FCC Information

*This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area may cause harmful interference in which case the user will be required to correct the interference at his own expense.*

## Mounting

The VIP-821 is designed for wall or table mounting.

**Wall:** Using the bracket and screws provided, secure the VIP-821 to the wall.

**Table:** Provided with the VIP-821 are four rubber pads. Peel the pads from their carrier backing and place at the four corners of the bottom of the unit.

## Power Connections

The preferred method of powering a VIP-821 is via a power over Ethernet switch meeting the 802.3af specification.

If the rear panel barrel connector is used for power, the preferred power supply is a Valcom VIP-324.

Make all required signal connections before applying power to the unit. If powering via 802.3af, make sure all signal connections via the rear panel are made then connect the VIP-821 to the Ethernet switch.

If power is supplied via the barrel connector, make sure all signal connections are secure. Attach the unit to the network via the front panel RJ-45 Ethernet connector. Apply power by plugging the power supply in to the VIP-821 via the barrel connector on the rear of the VIP-821.

## Network Connection

The VIP-821 has one CAT-5 RJ-45 network connector on the front panel.

Use the supplied CAT-5 patch cable to connect the VIP-821 to an Ethernet switch. If the Ethernet switch is 802.3af compliant the VIP-821 will draw power from it.

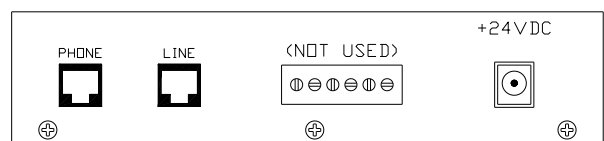
## Signal Connections

On the rear panel, the VIP-821 has 1 RJ-11 jack for connection to a FXS circuit. 1 RJ-11 jack for a failover telephone connection.

**FXO Connection:** Connect standard analog FXS circuit to the VIP-821 via the rear panel RJ-11 jack labeled **Line**. Tip and Ring appear on pins 3 and 4 of these jacks.

**Failover Connection:** Connect a standard analog telephone to the VIP-821 via the rear panel RJ-11 jack labeled **Phone**. Tip and Ring appear on pins 3 and 4 of these jacks. In the case of a device failure, the telephone will be able to access the FXS circuit or single line port.

## REAR VIEW



## Status Indicator Lights

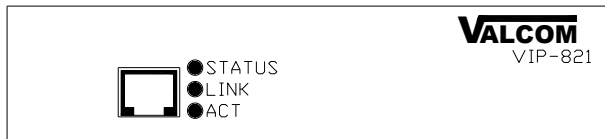
The VIP-821 has 3 status indication lights on the front panel.

**STATUS:** Flashes then illuminates to indicate power.

**LINK:** Indicates 100 Mbit Ethernet connection when illuminated. No activity indicates 10 Mbit connection.

**ACT:** Indicator flashes to indicate network activity.

Front View



## TECHNICAL ASSISTANCE

When trouble is reported, verify power is being supplied to the unit and there are no broken connections. If a spare unit is available, substitute a spare unit for the suspected defective unit.

Assistance in troubleshooting is available from the factory. Call (540) 563-2000 and press 1 for Technical Support or via email at support@valcom.com.

When requesting assistance, you should include all available information. General information and troubleshooting procedures are available on the Valcom website at www.valcom.com

Valcom equipment is not field repairable. Valcom, Inc. maintains service facilities in Roanoke, VA. Should repairs be necessary, attach a tag to the unit clearly stating your company name, address, phone number, contact person and the nature of the problem. Send the unit to:

**Valcom, Inc.  
Repair & Return Dept.  
5614 Hollins Road  
Roanoke, Va. 24019-5056**

### VALCOM LIMITED WARRANTY

Valcom, Inc. warrants its products only to the original purchaser, for its own use, to be free from defects in materials and workmanship under conditions of normal use and service for a period of one year from the date of shipment. This Limited Warranty obligation shall be limited to the replacement, repair or refund of any such defective device within the warranty period, provided that:

1. inspection by Valcom, Inc. indicates the validity of the claim;
2. the defect is not the result of damage, misuse or negligence after the original shipment;
3. the product has not been altered in any way or repaired by others and that factory sealed units are unopened (a service charge plus parts and labor will be applied to units defaced or physically damaged);
4. freight charges for the return of products to Valcom are prepaid;
5. all units 'out of warranty' are subject to a service charge. The service charge will cover minor repairs (major repairs will be subject to additional charges for parts and labor).

**This Limited Warranty is in lieu of and excludes all other warranties, expressed or implied and in no event shall Valcom, Inc. be liable for any anticipated profits, consequential damages, loss of time or other losses incurred by the buyer in connection with the purchase, operation, maintenance, installation, removal or use of the product. The maximum liability of Valcom under this warranty is limited to the purchase price of the specific Product covered by the warranty.**

**Disclaimer.** Except for the Limited Warranty provided herein, the product is provided "as-is" without any warranty of any kind whatsoever including, without limitation, any **WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT.**

This warranty specifically excludes damage incurred in shipment. In the event a product is received in damaged condition, the carrier should be notified immediately. Claims for such damage should be filed with the carrier involved in accordance with the F.O.B. point.

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