

# Technical Specifications

## VE9811 IP Emergency Call Tower

- Compatible with Cisco, Avaya and most SIP telephone systems
- InformaCast® compatible option
- Call button calls a SIP address or any Valcom gateway device
- Provides enhanced call ID identification for exact location
- Automatic talkback operation via SIP or Valcom protocol
- Multicast or Valcom protocol broadcast capability
- Unlimited simultaneous group calls
- Constant blue LED light
- High-intensity LED blue flashing light
- Compatible with secure networks
- Supervision with alert functions
- Software based firmware upgradeable
- Software interface for control and setup
- IEEE 802.3af Power over Ethernet (PoE) compliant
- Talkback speaker
- Corrosion proof vandal-resistant, security type hardware
- Indoor/outdoor use



### Description:

The VE9811 IP Emergency Call Tower provides the maximum level of flexibility, reliability, and performance by integrating with the customer network or telephone system. This flexibility allows the VE9811 to serve as a call station, endpoint, or as an emergency broadcast point. With the single press of a button, those in need of security assistance are immediately connected to security personnel through a two-way connection.

The VE9811 is a superb choice for university and college campuses, parking facilities and public transit centers, shopping malls, medical centers and industrial complexes.

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## SPECIFICATIONS

### SPEAKER/HORN

**Talkback Speaker:** High efficiency FlexHorn tuned for voice intelligibility

**Broadcast Horn:** High efficiency horn designed for maximum coverage

### FREQUENCY RESPONSE

400 Hz - 10 kHz

### DISPERSION ANGLE

Talkback Speaker: 120° horizontal, 90° vertical

Broadcast Horn: 360° horizontal, 90° vertical

### NETWORKING

10/100 Mbps Ethernet

Manual or Dynamic Host Configuration Protocol (DHCP) IP address setup

Fiber Optic Cable Option

Time and date synchronization using SNTP

Other options available upon request

### PROTOCOLS

IETF SIP

IETF IGMP version 3

IETF RTP IETF RFC 2833 DTMF

Digest Authentication

### POWER REQUIREMENTS

Varies depending on optional equipment

### FLASHING LED SPECIFICATIONS

Flash Rate: 60/min

### HOUSING AND FINISH

Powder coated corrosion proof aluminum Enclosure with a tamper-resistant stainless steel hardware

Red, Blue, Yellow, Grey, or other (Ref RAL #) finishes

### STANDARD GRAPHICS

Assistance, Courtesy, Emergency, Police, Security and Help

Custom text graphics are available as a special order

### GRAPHICS TEXT COLORS

Black, Blue, Green, Red, White, and Yellow

Custom decals are available as a special order

### ENVIRONMENT

**Temperature:** -40 to +131 °F (-40 to +55 °C)

**Humidity:** 0 to 95%

### DIMENSIONS AND WEIGHT

Approximately 114.00in H x 10.00in Dia (289.56cm x 25.40cm)

**Weight:** 75.00 lbs (32.70kg) depending on options

**Shipping Weight:** varies depending on options

## ARCHITECTS AND ENGINEERS

The IP Emergency Call Tower, model VE9811, shall become a SIP endpoint allowing grouping and zoning of broadcast messages as well as originating calls to predetermined location.

The VE9811 IP Emergency Call Tower shall include a talkback high-efficiency FlexHorn tuned for voice intelligibility and a broadcast high-efficiency horn designed for maximum coverage. The talkback FlexHorn dispersion angle shall be 120° horizontal and 90° vertical and the broadcast horn dispersion angle shall be 360° horizontal and 90° vertical. The VE9811 IP Emergency Call Tower frequency response shall be 400 Hz - 10 kHz and an output rating of 110dB at 1 meter.

The VE9811 IP Emergency Call Tower provides two-way communication or one-way high-level broadcast. When in idle mode, a constant blue LED light atop the VE9811 shall provide a steady low-level illumination. Pressing the "Call" button on the VE9811 shall initiate a call to any SIP telephone, SIP address or to a Valcom IP gateway. The high-intensity blue LED light shall flash at a rate of

60 flashes per minute providing rapid identification of the location. When the called party answers, handsfree talkback communication shall be enabled. When the called party terminates the call, the connection is terminated automatically and the flashing LED blue light returns to steady low-level illumination mode.

The VE9811 IP Emergency Call Tower is constructed from structural grade corrosion proof aluminum and finished with durable powder paint and reflective graphics. All assembly hardware shall be vandal resistant stainless steel. The clear dome that covers the LED flashing light shall be constructed from tough, durable UV resistant poly-carb material.

The maximum dimensions shall be: 114.00in H X 10.00in Dia (289.60cm x 25.40cm). Weight shall be approximately: 75.00lbs (32.70kg).

Warranty information may be found on our website at [www.valcom.com/warranty](http://www.valcom.com/warranty).