

### **TECHNICAL ASSISTANCE**

When trouble is reported, verify there are no broken connections to the unit and consult the Troubleshooting Chart. Assistance in troubleshooting is available from the factory. When calling, you should have a Volt-Ohm meter and a lineman's test set available and call from the job site.

Call (540) 563-2000 and press 1 for Technical Support or visit our website at <http://www.valcom.com>.

Valcom equipment is not field repairable. Valcom, Inc. maintains service facilities in Roanoke, VA. Should repairs be necessary, attach a tag to the unit clearly stating your company name, address, phone number, contact person, and the nature of the problem. Send the unit to:

**Valcom, Inc.  
Repair and Return Dept.  
5614 Hollins Road  
Roanoke, VA 24019-5056**

### **VALCOM LIMITED WARRANTY**

Valcom, Inc. warrants its products to be free from defects in materials and workmanship under conditions of normal use and service for a period of one year from the date of shipment. The obligation under this warranty shall be limited to the replacement, repair or refund of any such defective device within the warranty period, provided that:

1. inspection by Valcom, Inc. indicates the validity of the claim;
2. the defect is not the result of damage, misuse or negligence after the original shipment;
3. the product has not been altered in any way or repaired by others and that factory sealed units are unopened (a service charge plus parts and labor will be applied to units defaced or physically damaged);
4. freight charges for the return of products to Valcom are prepaid;
5. all units 'out of warranty' are subject to a service charge. The service charge will cover minor repairs (major repairs will be subject to additional charges for parts and labor).

**This warranty is in lieu of and excludes all other warranties, expressed or implied and in no event shall Valcom, Inc. be liable for any anticipated profits, consequential damages, loss of time or other losses incurred by the buyer in connection with the purchase, operation or use of the product.**

This warranty specifically excludes damage incurred in shipment. In the event a product is received in damaged condition, the carrier should be notified immediately. Claims for such damage should be filed with the carrier involved in accordance with the F.O.B. point.

Headquarters  
Valcom, Inc.  
5614 Hollins Road  
Roanoke, VA 24019-5056  
Phone: (540) 563-2000  
FAX: (540) 362-9800

## **INSTALLATION INSTRUCTIONS FOR**

# **VALCOM**

## **TALKBACK DESK SPEAKER**



**MODEL NO. V-762**

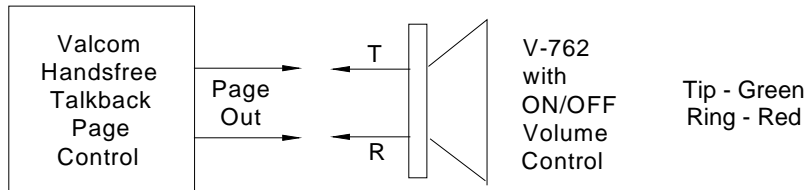
## VALCOM TALKBACK DESK SPEAKER

Valcom Desk Speaker, V-762, is a 45 Ohm talkback speaker designed to be used with Valcom "handsfree" talkback control units. The volume may be adjusted with the knob on the front of the housing. The V-762 requires no additional power.

Model V-762-BK	Black
Model V-762-W	White
Model V-762-GY	Gray

### WIRING

Make connections as shown below using standard, twisted telephone cable. Limit each cable run to 800 foot maximum.



### **Typical Connection**

### DIMENSIONS/WEIGHT

Dimensions: 3.9"H x 5.1"W x 3.2"D  
(9.9cm H x 12.9cm W x 8.1cm D)

Weight: 0.7 lbs. (0.32 kg)

### MOUNTING

The V-762 can be used on a desk or wall mounted. The front cover can be rotated to match positioning. Four rubber feet are included with the V-762 to prevent movement on a desk surface.

Key hole patterns are located on the inside rear surface of the enclosure for wall mounting. When wall mounting, remove the front cover, mount and replace the front cover. Use a 11/32" drill bit to drill the center hole and a 3/16" bit to drill either of the outer holes.

### OPERATION

Adjust the V-762 volume control at 1/2 rotation. Adjust transmit/receive controls on the talkback control, then fine tune the volume control on the speaker as needed.

NOTE: Adjustment of the volume control raises and lowers the reply level when the page control is in the receive mode. The V-762 will not increase the transmit or receive level beyond the setting on the page control unit.

### TROUBLESHOOTING CHART

Problems	Probable Causes and Corrections
No Sound	<ol style="list-style-type: none"> <li>1. Check that volume control is turned up.</li> <li>2. Using a lineman's test set, check for the proper audio level on the T &amp; R leads, and if necessary also at the source.</li> </ol>
Low Volume	<ol style="list-style-type: none"> <li>1. Check that volume control is turned up.</li> <li>2. Using a lineman's test set, check for the proper audio level on the T &amp; R leads, and if necessary also at the source.</li> </ol>
Loud Squeal (feedback)	<ol style="list-style-type: none"> <li>1. Lower volume of speaker.</li> <li>2. Aim speaker in different direction.</li> <li>3. Move speaker to location further from phone.</li> <li>4. Install confidencer on phone in severe problem area.</li> </ol>