

IT  
MATTERS  
WHAT  
SYSTEM  
YOU  
CHOOSE





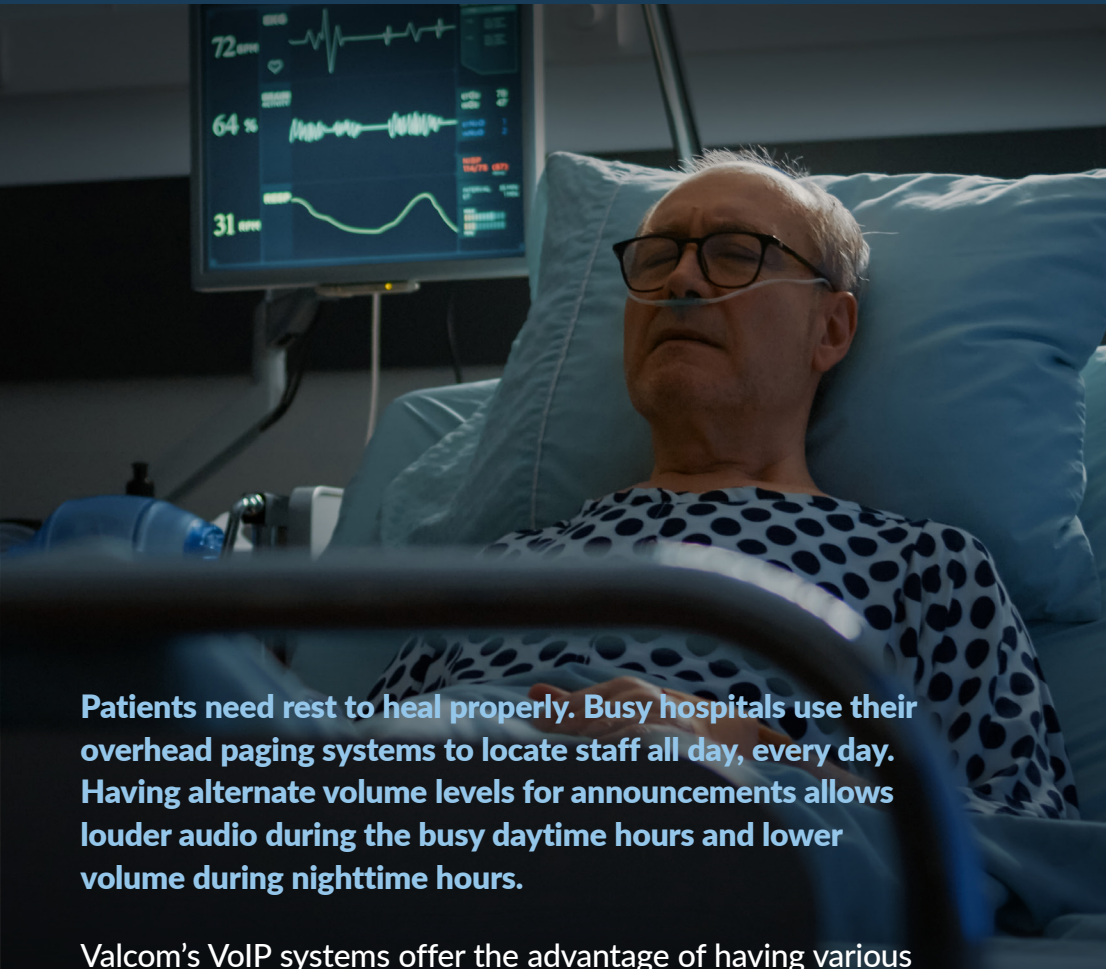
## **Keeping patients, staff and visitors safe, informed and on schedule.**

Medical facilities are considered a safe haven where people can receive treatment for injuries and illnesses. However, hospitals, doctor's offices and clinics have a significant challenge of communicating across multiple departments, buildings and geographical locations to keep everyday functions up and running. And most importantly, to be prepared to shift gears on a moment's notice to alert individuals in emergency situations.

Valcom's healthcare solutions address the issues medical facilities face to communicate routine operations including overhead paging, visual messaging, and emergency mass notification, all while maintaining compliance with OSHA, ADA and HIPAA regulations and upholding patient confidentiality.



# ssssh...



*Lower volume in patient areas*



*Automatically based on  
pre-programmed schedules*

*Keep conversations  
private with*



**Spot  
SoundMasking™**

**Patients need rest to heal properly. Busy hospitals use their overhead paging systems to locate staff all day, every day. Having alternate volume levels for announcements allows louder audio during the busy daytime hours and lower volume during nighttime hours.**

Valcom's VoIP systems offer the advantage of having various access codes for a single area, with individualized volume settings for each. Additionally, our Spot SoundMasking™ Speakers are extremely efficient in hiding private discussions from offices and nurse stations, minimizing distractions, and guaranteeing confidentiality even when the doors are not closed.

**VALCOM**



DR.  
HUSSAN  
CALL 255

Locating any of hundreds of doctors, nurses, maintenance personnel and administration staff quickly helps hospital efficiency and response times.

With many simultaneous users and many levels of urgency, it is important that all announcements get delivered as quickly as possible and that urgent announcements have priority over general announcements.

Valcom VoIP systems offer multiple levels of priority and simultaneous announcements.

**Page stacking**

- multiple simultaneous announcements played in queue
- assures that users can always make announcements without waiting for others.

**Multiple levels of priority** ensure that emergency announcements have priority over general announcements.

PLAY 1ST  
CALL 3  
PRIORITY

CALL 2

CALL 1





**NEW  
ASSIGNMENT**



**As needs evolve, so do hospitals.**

**What was once an administrative area can become an emergency care area in a short time.**

**The announcements relevant to those areas need to evolve as well.**

**Valcom VoIP systems offer speaker by speaker group membership.**

**Reassigning speakers from the administrative group to the emergency care group is carried out with a few mouse clicks.**

**VALCOM**

When a patient needs urgent, lifesaving care, coordinating the care team and equipment quickly is a matter of life and death.

Valcom VoIP systems feature the ability to get the right message to the right people quickly by many methods such as panic buttons and dial codes.





**When things go wrong from unexpected threats, there may be many community members that need simultaneous medical care. Organizing efforts during such times is mission critical.**

Valcom VoIP systems are easily reconfigured on demand to meet changing needs. The type, volume and priority of speaker announcements can be changed in just a few moments without physical rewiring or physically changing speaker volume taps.





## Communication to sterile areas needs to be handsfree.

Valcom VoIP systems easily accommodate handsfree two-way talkback in laboratories and operating rooms.

Valcom's FlexHorn™ is a compact horn designed to provide voice paging and background music suitable for low ceilings and areas with low to moderate noise levels. It is an ideal solution for settings such as operating rooms that need direct spray-down.



**TALKBACK  
HANDSFREE**



# summon help with the press of a button

**Communicate with your staff, and visitors  
from the moment they are on the premises**



**Large hospitals are  
24-hour a day operations.  
Patient, visitor and staff  
safety are constant concerns.**

Valcom VoIP Emergency  
"HelpPoints" in parking garages  
and other public areas allow  
those in danger to summon help  
and converse with emergency  
personnel instantly.

**24 HOURS  
A DAY**



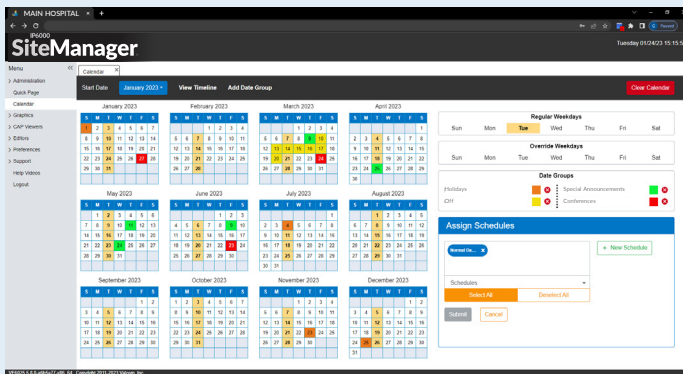
**VALCOM**

# TIME

Visiting Hours  
4 PM - 7 PM

**Managing visiting hours  
and reminding visitors and staff  
of regulations is a recurring task.  
Utilizing staff to do so is costly  
and most often inconsistent.**

Valcom VoIP systems offer  
scheduled messages for  
recurring general  
announcements.







**Administrators need to be informed but do not want public address speakers in their offices.**

Valcom VoIP systems can keep administrators informed via announcements over their VoIP phone speakers, text over their VoIP phone display, email and other non-disruptive means.

**VALCOM**



# coordinated time system

Patient care and record keeping requires a coordinated time system so that medications are delivered on time and vital records are recorded accurately.

Valcom VoIP systems use Network Time Protocol to ensure that all facility clocks, LED/LCD signs and scheduled announcements are coordinated.

A rectangular icon with a light blue background and a darker blue border. Inside the rectangle, the text "LED/LCD" is written in a bold, white, sans-serif font.

LED/LCD





## Software Solutions

Valcom's suite of Software Solutions simplifies your enterprise operations from day-to-day communications, maintenance management and emergency situations.

Our software solutions allow you to have control over your notification platform, keeping people safe, informed and on schedule.

**Hospitals embrace innovative technologies to provide better care for their patients. For example, what may be an analog phone system today, may be a Cloud based IP phone system tomorrow.**

Valcom's commitment to progressive engineering assures that your VoIP system will evolve with the technology you choose going forward.

**Monitor System Health and Troubleshoot Maintenance Issues**

## INTEGRATED SOLUTIONS



Nurse Call



Desktop Alerting



Video Systems



Smart Phone Apps



Broadcast to Phones



Blue Light Stations



Two-Way Radios



Intercom/Paging System



Fire Alarms



Digital Signage



Wireless Pendants



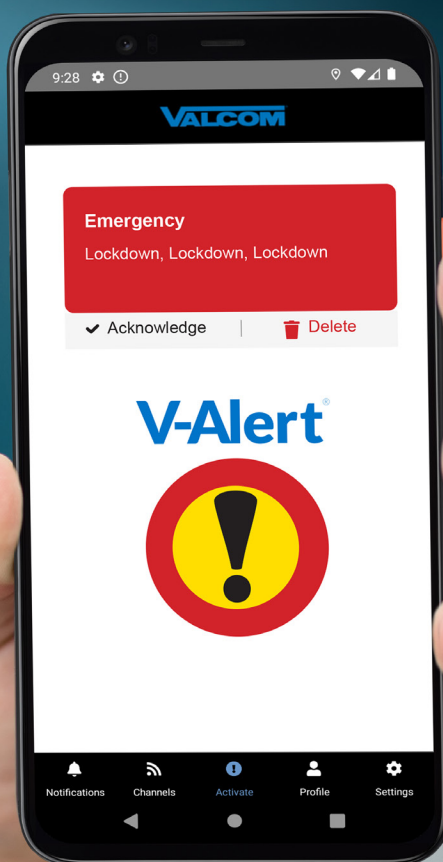
Access Control

**VALCOM**



## V-Alert® Mobile App

V-Alert Mobile is a reliable safety tool easily accessed via your mobile device. It enables you to communicate with individuals out of the range of traditional notification methods such as speakers, horns, call boxes, and LED signs. With V-Alert Mobile, you can reach people whether they are indoors, outdoors, or on the go. By setting virtual perimeters, you can alert people within a specific area regarding any possible danger or crucial information they need.





From start to finish  
**All Under One Roof:**

**Design**

**Engineering**

**Manufacturing**

**Product Testing**

**Quality Control**

**Marketing/Sales**

**Shipping**

**Technical Support**



Majority of products are  
**TAA Compliant**

**VALCOM**





LIT365

## OUR STORY

Valcom firmly believes that communication is essential for any organization's survival. We aim to provide accurate and timely information to keep individuals informed, safe, and on track. Our extensive experience and innovation in the field of communication have helped us address even the most complex concerns of our clients.

From automated weather and earthquake alerts to hospital-wide lullabies to welcome newborns, our products are designed to deliver everyday and emergency information effectively and precisely. Valcom offers tailored solutions that cater to your organization's needs, ranging from simple voice paging to expansive mass notification systems. Thousands of businesses, government agencies, school districts, college campuses, and transportation hubs worldwide utilize our products and software technology.

For over 45 years, we have been dedicated to listening to our customers' feedback and delivering products that surpass their expectations, driving our industry forward.



Visit [www.valcom.com](http://www.valcom.com) for more information.

**VALCOM**<sup>®</sup>  
Potter Global Technologies