VALCOM
Potter Global Technologies

TECHNICAL TRAINING
2026 Registration

Engineered Solutions Systems
IP Based Intercom/ Emergency Mass Notification

Location: Hampton by Hilton
- Phoenix Airport North
601 N. 44th Street • Phoenix, AZ
602.267.0606

We're looking forward to seeing you in December!

Earn 16 Bicsi® credits!

Book your seat now

classes fill quickly!

Improve your business with us!

Tuition for 3-Day Tech Class $1050
Lunch is provided each day*

Register today

by fax 540.362.9800 **or email** is@valcom.com

Valcom Engineered Systems Division
Attention: ES Systems Training December 8th-10th

*We will gladly accommodate requests for special dietary needs if possible.

For more info
1.800.825.2661

Valcom Engineered Solutions

Register today for Valcom's IP6000 Technical Training.
During this 3-day class, attendees will become familiar with Valcom IP equipment from initial setup to a complete working system. The course comprises an instructor-based introduction/overview, hands-on, and PDF resources. Both full IP and retrofit systems will be discussed.

Instructor-based Hands-on

DAY 1- Lecture & Lab

Understanding IP6000
1. Purpose of IP6000 systems
2. Basic architectures
    a. IP
    b. Hybrid
    c. Analog
3. Product categories
    a. Voice Paging
    b. Intercom
    c. Visual Notification
        i. LED Signs
        ii. Strobes
        iii. Desktop Alerts
    d. IP HelpPoints
    e. Mobile App
    f. Servers
    g. Gateways
4. Terminology
5. Network Requirements

Proficiency with VIP-102B Setup Tool
1. What does the VIP-102B tool do?
    a. Programming workflow -
        VIP-102B through IP6000
2. VIP-102B Navigation overview
3. Connect & scan class equipment
4. Assign IP addresses
5. Assign dial codes
6. Assign audio group codes

System Balancing
1. Speaker placement & spacing
2. Volume Adjustments

DAY 2- Lab

Proficiency with the IP6000 Software
1. Basic navigation
    a. Default password
    b. Menus
2. Files
    a. File types
    b. How to upload
3. Events
4. Playlists
5. Triggers
6. Users & Roles

DAY 3- Lab

1. Troubleshooting
    a. Tools
    b. Resources
2. Advanced programming
    a. Data monitoring & Regex

*Students will perform many exercises throughout the day to develop their understanding of all of the concepts outlined here.

Note: This syllabus is subject to change to reflect technology changes, products available and marketing directives at the time of the training.

Earn 16 **Bicsi**® credits!

3 Day ES Systems Training

For more info
1.800.825.2661

VALCOM®

Valcom Engineered Solutions Registration

December 8th - 10th, 2026

Contact Information:

PO#: _____

Full Name: _____

Company: _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone: _____

 E-mail: _____

Attendees Names:

_____ _____

_____ _____

_____ _____

How to Register:

Fax or email a Purchase Order Number to:

Valcom Engineered Systems Division
Attention: ES Systems Training December 8th - 10th
phone: 800-825-2661
fax: 540-362-9800
email: is@Valcom.com

We will need to know the names of the attendee(s).

Registration will be complete when you receive confirmation via e-mail or telephone.

Please be certain to pass this information along to your registrants.

What You Need To Know

Attendees of the Technical Training will need:

✓ **a jacket or light sweater**

✓ **an unblocked Windows 10 or higher laptop PC** with an RJ45 Ethernet Jack or USB to Ethernet adapter. Port restriction by protection programs may hinder the ability to perform in class programming. Please verify with your IT director before attending class.

✓ **install the VIP-102B IP Solutions Setup Tool**
Found at http://www.Valcom.com/esd on the laptop PC prior to travel.

Registration will be complete
when you receive confirmation via e-mail or telephone.

BICSI recognizes Engineered Solutions Systems *IP Based Intercom/Emergency Mass Notification Technical Training* **for BICSI continuing Education Credits (CECs).** Effective 9/12/2024

- Valcom's total liability shall be limited to tuition reimbursement if this training event is delayed or prevented by an act of God, force majeure, or other circumstances outside of Valcom's control.

- We understand that unforeseen circumstances occur. For companies registering up to 2 attendees, no fee cancellation is permitted ten business days before class; this allows time to accommodate others.

For more info
1.800.825.2661

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